

Hourly rates include the worker's time, their travel to you and administration. Support at Home pays these rates from your budget. You pay only the contribution Services Australia sets for you. Clinical care, care management and personal care[†] have no contribution.

[†]Personal care from 1 October 2026.

Clinical supports

Nursing care (hourly)	Weekday	Weeknight	Saturday	Sunday	Public holiday	Short visit*
Registered Nurse	\$199	\$219	\$277	\$316	\$355	\$133
Enrolled Nurse	\$175	\$192	\$242	\$275	\$308	\$117

*Short visit: up to 30 minutes. Minimum charge 30 minutes.

Allied health (physiotherapy, occupational therapy, podiatry, dietetics, speech pathology, psychology, exercise physiology) — delivered by associated providers, quoted on request.

Independence

Personal care and respite (hourly)	Weekday	Weeknight	Saturday	Sunday	Public holiday	Short visit*
Personal care	\$128	\$137	\$163	\$198	\$233	\$85
Respite care	\$128	\$137	\$163	\$198	\$233	\$85
Specialised dementia care and behaviour support	\$148	\$158	\$188	\$229	\$269	\$99

Specialised dementia care and behaviour support: personal care or respite by senior workers trained in dementia care and changed behaviours, with Registered Nurse oversight, where we agree it in your care plan.

Overnight, sleepover and 24-hour support quoted on request.

Social support and community engagement

Social support (hourly)	Weekday	Weeknight	Saturday	Sunday	Public holiday	Short visit*
Social support — no travel	\$128	\$137	\$163	\$198	\$233	\$85
Social support with direct transport — up to 10 km	\$147	\$156	\$182	\$217	\$252	—
Social support with direct transport — 10 to 25 km	\$173	\$182	\$208	\$243	\$278	—
Social support with direct transport — 25 to 50 km	\$218	\$227	\$253	\$288	\$323	—
Social support with direct transport — 50 to 100 km	\$308	\$317	\$343	\$378	\$413	—
Indirect transport (inc. taxi or rideshare)	Fare plus 10%					

Kilometres driven with you during a visit are totalled and charged as 1 hour at the direct transport rate for that distance. Example: a 3-hour visit with 10 km each way (20 km) is billed as 1 hour at \$173 and 2 hours at \$128. Minimum charge 1 hour, whether or not the full hour is used. Hours with no driving are at the no-travel rate. Over 100 km quoted on request. The same travel rates apply to personal care and respite visits.

Everyday living

Everyday living (hourly)	Weekday	Weeknight	Saturday	Sunday	Public holiday	Short visit*
Domestic assistance (cleaning, laundry)	\$118	\$126	\$149	\$179	\$210	\$79
Shopping assistance	\$118	\$126	\$149	\$179	\$210	\$79
Meal preparation	\$118	\$126	\$149	\$179	\$210	\$79
Gardening (third-party contractors, e.g. mowing) — per hour or quoted per job	\$110	—	—	—	—	—
Assistance with home maintenance and repairs	\$120	—	—	—	—	—
Meal delivery (per meal)	Supplier price plus 10% [‡]					

[‡]Support at Home covers preparation, packaging and delivery. The food itself is charged to you directly.

Care management

Care management (hourly)	Rate
Care management (non-clinical)	\$155
Care management (clinical)	\$185
Restorative care management	\$199

Support at Home sets aside 10% of your quarterly budget for care management, pooled across our participants. Care management is charged from that pool and has no contribution. Restorative care management is charged from your Restorative Care Pathway budget.

Assistive technology and home modifications

Item	Coordination fee
Assistive technology — item at cost, plus	10%, capped at \$500
Home modifications — quoted at cost, plus	15%, capped at \$1,500

Government-set fees. Prices confirmed before purchase.

Billing

- Rates are per hour unless stated. Visits are billed in 15-minute blocks for the time delivered.
- Weekday rates 6am to 6pm, Monday to Friday. Weeknight rates 6pm to 6am. Each part of a visit is billed at the rate for the time it falls in. Public holiday rates apply on Queensland public holidays, including the local show holiday.
- Quoted on request means we give you the price in writing before the service starts. Nothing is charged until you agree.
- Cancellations: 2 business days' notice. With less notice, or a no-show, the visit is charged to the extent the Aged Care Act allows. Waived at our discretion where the cause was beyond your control.
- Specialised nursing consumables prescribed for you and home maintenance materials are supplied at actual cost, quoted on request. Everyday nursing consumables are included in the nursing rate.
- Read with your service agreement. Prices may change; we will give you written notice before they do.

Contributions

Your contribution rate is set by Services Australia based on the type of service, your pension status, and your income and assets. It applies to Independence and Everyday living services (personal care excepted from 1 October 2026). Clinical services have no contribution.

As a guide, a full pensioner pays 5% of Independence rates and 17.5% of Everyday living rates; part pensioners and self-funded retirees pay more. Estimate yours with the My Aged Care fee estimator.

Hardship

If your contribution would cause financial hardship, you can apply to Services Australia for a reduction. We will help you apply.

Private clients

You do not need Support at Home funding to use our services. Ask us about private rates.

Questions about pricing?

Call **07 35170808**, 9am–5pm Monday to Friday, or email hello@supportedhome.com.au.